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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : K. Scott Ramey, et al  
Serial No. : 10/662,603  
Filed : September 15, 2003  
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE FOR  
WEB-BASED CONTROL OF A CALL SERVER  
Group No. : 2194  
Examiner : Charles E. Anya  
Confirmation No. : 2370

**MAIL STOP AF**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING BY FIRST CLASS MAIL**

Sir:

The undersigned hereby certifies that the following documents:

1. Amendment and Response to Final Office Action; and
2. A postcard receipt

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on April 2, 2010.

Date: 4/2/2010

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